	Schedule 4.3 Cross-		1		T	
	Reference/Service Framework					1
Resource Unit	Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee	Component Fee
	Desktop Services - Personal Computing					
Standard PC	ServicesSection 4.4	Standard PC	Fixed monthly fee per unit		\$ 92.35	
				Hardware		\$ 42.30
				Hardware maintenance		\$ 7.36
				Software license		\$ 8.38
			T	Software maintenance		\$ 20.11
		<u>, </u>	1	IMAR's		\$ 11.08
				Desktop Application Directory Maintenance		\$ 0.69
			1	Printer Maintenance		\$ 2.42
	Desktop Services - Personal Computing		1			
CWS/CMS PC	ServicesSection 4.4	CWS/CMS PC	Fixed monthly fee per unit		\$ 57.00	
			<u> </u>	Hardware		\$ 0.04
			+	Hardware maintenance		\$ 8.38
			+	Software license		\$ 9.54
			+	Software maintenance		\$ 22.90
			+	IMAR's		\$ 12.61
	+		+	Desktop Application Directory Maintenance		\$ 0.79
	+		+	Printer Maintenance		\$ 2.76
	Desktop Services - Personal Computing		+	Timer numerous	<u> </u>	
CalWin PC	ServicesSection 4.4	CalWin PC	Fixed monthly fee per unit		\$ 57.00	
Carwin FC	SCIVICES-SCOROLI T.T	Carwini	Fixed monthly rec per unit	Hardware	9 37.00	\$ 0.04
	+		+	Hardware maintenance		\$ 8.38
,	+		+	Software license		\$ 9.54
			+	Software maintenance		\$ 22.90
			+	IMAR's		\$ 22.90 \$ 12.61
				Desktop Application Directory Maintenance		\$ 0.79
	D. I. C. inc. Present Communication			Printer Maintenance		\$ 2.76
	Desktop Services - Personal Computing	.			120.07	
Laptops	ServicesSection 4.4	Laptop	Fixed monthly fee per unit	<u> </u>	\$ 130.97	10.00
,				Hardware		\$ 60.00
,				Hardware maintenance		\$ 10.44
				Software license		\$ 11.88
				Software maintenance		\$ 28.53
				IMAR's		\$ 15.71
				Desktop Application Directory Maintenance		\$ 0.98
				Printer Maintenance		\$ 3.44
	Desktop Services - Personal Computing					
Tablets	ServicesSection 4.4	Tablet	Fixed monthly fee per unit		\$ 141.08	
				Hardware		\$ 64.63
		<u>, </u>	T	Hardware maintenance		\$ 11.24
				Software license		\$ 12.80
			1	Software maintenance		\$ 30.73
			1	IMAR's		\$ 16.92
			1	Desktop Application Directory Maintenance		\$ 1.06
1			+	Printer Maintenance		\$ 3.70
<u> </u>			4			<u> </u>

	Desktop Services - Personal Computing		1			
Terminals	ServicesSection 4.4	Terminal	Fixed monthly fee per unit		\$ 41.51	
			1	Hardware		\$ -
			1	Hardware maintenance	\$	\$ 8.53
				Software license		\$ -
				Software maintenance	\$	\$ 18.42
				IMAR's	\$	\$ 12.83
	Network Services - Data Network					
	ServicesSection 5.4, Data Center					
	Services - Infrastructure Servers					
	Section 6.6, Network Services - Security					
End-User Data Jack	ServicesSection 5.7	Active Data Jack	Fixed monthly fee per unit		\$ 85.26	
				Hardware	\$	\$ 18.62
				Hardware maintenance	\$	
				Software	\$	
				Software maintenance	\$	
				IMAR's	\$	
				Circuits	\$	\$ 24.36
	Network Services - Remote Access					
	ServicesSection 5.5, Network Services					
Remote Access	- Security ServicesSection 5.7	Active Account	Fixed monthly fee per unit		\$ 11.73	
			†	Hardware	\$	\$ 1.06
1			†	Hardware maintenance	\$	
1			†	Software	\$	
1			†	Software maintenance	\$	
1			†	IMAR's	\$	
1			†	Circuits	\$	
1	Network Services - 3rd Party		†			
3rd-Party Network Access-Category 1	NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 929.12	
				Hardware	\$	\$ 305.43
<u> </u>			+	Hardware maintenance	\$	
1		-	+	Software	\$	
1			†	Software maintenance	\$	
<u> </u>			†	IMAR's	\$	
1	Network Services - 3rd Party		+			
3rd-Party Network Access-Category 2	NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 292.82	
Jan 1 may 1 mar 1 may 1				Hardware	 \$	\$ 50.91
<u> </u>			†	Hardware maintenance	\$	
<u> </u>			†	Software	\$	
1			†	Software maintenance	\$	
1			†	IMAR's	\$	
ı 	Network Services - 3rd Party		†	+		
3rd-Party Network Access- Category3	NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 356.45	
				Hardware	\$	\$ 76.36
1			+	Hardware maintenance	\$	
<u> </u>			-	Software	\$	<u> </u>
<u> </u>			+	Software maintenance	\$	
1			-	IMAR's	\$	
ı					 	

	Network Services - Voice Services	•				
Voice Jack - Single-Line	Section 5.6	Active Voice Jack	Fixed monthly fee per unit		\$ 43.81	
				Hardware		\$ 13.60
				Hardware maintenance		\$ 10.46
				Software		\$ 1.71
				Software maintenance		\$ 2.40
				IMAR's		\$ 6.35
				Circuits		\$ 9.29
	Network Services - Voice Services					
Voice Jack - Multi-Line	Section 5.6	Active Voice Jack	Fixed monthly fee per unit		\$ 45.47	
		<u> </u>		Hardware		\$ 13.80
		<u> </u>		Hardware maintenance		\$ 10.57
		<u>. </u>		Software		\$ 1.84
		<u> </u>		Software maintenance		\$ 2.43
				IMAR's		\$ 6.36
				Circuits		\$ 10.47
	Network Services - Voice Services					
Analog jack	Section 5.6	Active Modem Jack	Fixed monthly fee per unit		\$ 40.58	
				Hardware		\$ 11.54
				Hardware maintenance		\$ 9.30
				Software		\$ 1.45
		·		Software maintenance		\$ 2.59
			<u> </u>	IMAR's		\$ 6.61
				Circuits		\$ 9.08
	Network Services - Voice Services		1	1		
Network Wireless Access Point	Section 5.6	WAP	Fixed monthly fee per unit		\$ 1,006.38	
				Hardware		\$ 301.66
				Hardware maintenance		\$ 364.29
				Software		\$ 15.88
				Software maintenance		\$ 40.48
			T	IMAR's		\$ 284.07
1	Data Center Services -Application	<u></u>	1	<u> </u>		
Mainframe	ServersSection 6.5	CPU Hour***	Fixed monthly fee per unit		\$ 140.48	
			1	Hardware		\$ 5.62
		·	1	Operating system license		\$ 29.50
		·	1	Hardware Maintenance		\$ 5.62
		i	1	Software maintenance		\$ 99.74
	Data Center Services -Application	·	1	1		
DEC VAX	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 2,784.17	
		·	1	Hardware		\$ -
		·	1	Operating system license		\$ -
		·	1	Hardware Maintenance		\$ 1,085.82
			1	Software maintenance		\$ 1,698.34
	Data Center Services -Application		1	1		
VMS Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$ 4,316.63	
	<u> </u>			Hardware		\$ 2,503.65
			†	Operating system license		\$ -
			†	Hardware Maintenance		\$ 302.16
	<u> </u>		†	Software maintenance		\$ 1,510.82
<u> </u>						

	Data Center Services -Application						
VMS Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	3,334.95	
				Hardware			\$ 1,834.22
				Operating system license			\$ -
				Hardware Maintenance			\$ 333.49
				Software maintenance			\$ 1,167.23
	Data Center Services -Application						
VMS Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	1,984.49	
				Hardware			\$ 1,151.01
				Operating system license			\$ -
				Hardware Maintenance			\$ 257.98
				Software maintenance			\$ 575.50
	Data Center Services -Application						
AS/400	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	4,400.22	
			, i	Hardware			\$ -
				Operating system license			\$ -
				Hardware Maintenance			\$ 2,464.13
				Software maintenance			\$ 1,936.10
	Data Center Services -Application						
Wintel Application Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	2,251.23	
11			, , , , , , , , , , , , , , , , , , ,	Hardware		,	\$ 787.93
				Operating system license			\$ -
				Hardware Maintenance			\$ -
				Software maintenance			\$ 1,463.30
	Data Center Services -Application						,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Wintel Application Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	1,609.98	
Winter rippireation per very integrals.	Servers Section on	561.61	Timed montany ree per unit	Hardware	Ψ	1,000.50	\$ 482.99
				Operating system license			\$ -
				Hardware Maintenance			\$ -
				Software maintenance			\$ 1,126.99
	Data Center Services -Application						, , , , , , , , , , , , , , , , , , , ,
Wintel Application Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	1,288.94	
Winter rippireation per very grant	233,000 200000000		Timed montany ree per unit	Hardware	-	-,	\$ 360.90
				Operating system license			\$ -
				Hardware Maintenance			\$ -
				Software maintenance			\$ 928.04
	Data Center Services -Application			Bottmare mannenance			,20.0
Wintel Application Preprod/Test Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	1,685.13	
White ripplication ricprod/rest servers Earge	Servers Section on	561761	Tixed monthly fee per unit	Hardware	Ψ	1,000.115	\$ 589.80
				Operating system license			\$ -
				Hardware Maintenance			\$ -
				Software maintenance			\$ 1,095.34
	Data Center Services -Application						- 1,073.34
Wintel Application Preprod/Test Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	1,297.60	
white rapplication reproduces pervers - Weditin	BerversBeetion 6.5	DCI VCI	Tixed monthly fee per unit	Hardware	Ψ	1,277.00	\$ 532.02
				Operating system license			\$ -
				Hardware Maintenance			\$ -
	+			Software maintenance			\$ 765.59
H	i l		İ	Doremare mannenance			Ψ 103.39

	Data Center Services -Application						
Wintel Application Preprod/Test Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	1,018.12	
				Hardware			\$ 366.52
				Operating system license			\$ -
				Hardware Maintenance			\$ -
				Software maintenance			\$ 651.59
	Data Center Services -Application						
UNIX Servers - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	5,286.76	
				Hardware			\$ 2,167.57
				Operating system license			\$ -
				Hardware Maintenance			\$ 528.68
				Software maintenance			\$ 2,590.51
	Data Center Services -Application						
UNIX Servers - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	3,295.86	
				Hardware			\$ 1,516.09
				Operating system license			\$ -
				Hardware Maintenance			\$ 230.71
				Software maintenance			\$ 1,549.05
	Data Center Services -Application						
UNIX Servers - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	2,154.96	
				Hardware			\$ 861.98
				Operating system license			\$ -
				Hardware Maintenance			\$ 344.79
		-		Software maintenance			\$ 948.18
	Data Center Services -Application			1			
UNIX Servers Preprod/Test - Large	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	5,988.72	
1		-		Hardware			\$ 3,054.24
			_	Operating system license			\$ -
				Hardware Maintenance			\$ 598.87
				Software maintenance			\$ 2,335.60
	Data Center Services -Application		_	†			
UNIX Servers Preprod/Test - Medium	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	2,363.81	
District the property of the p				Hardware			\$ 1,181.91
1				Operating system license			\$ -
				Hardware Maintenance			\$ 165.47
			-	Software maintenance			\$ 1,016.44
	Data Center Services -Application			Bottware IIII			· -,
UNIX Servers Preprod/Test - Small	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	1,341.14	
OTTEN BOLVOIS TESTION SIMM			Three money ree pro	Hardware			\$ 536.46
ı 				Operating system license			\$ -
ı 				Hardware Maintenance			\$ 214.58
ı 				Software maintenance			\$ 590.10
ı 	Data Center Services -Application		+	Boitware manner			Ψ
E10K	ServersSection 6.5	Server	Fixed monthly fee per unit		\$	22,059.56	
Elok	Bervers-Beetron 6.5	501,01	I fact monthly fee per time	Hardware	Ψ	22,037.30	\$ -
<u> </u>	+			Operating system license			\$ -
<u> </u>	+		_	Hardware Maintenance			\$ 2,673.89
<u> </u>	+			Software maintenance			\$ 2,673.89
				Software maintenance			\$ 19,363.07

	Data Center Services - E-Mail Services-					
E-Mail Services	Section 6.7	Account	Fixed monthly fee per unit		\$ 10.92	
				Hardware	\$	\$ 1.86
				Operating system license		\$ -
				Hardware Maintenance		\$ 0.76
				Software maintenance	\$	\$ 8.30
	Data Center Services - Storage Services				 _	
DASD (Mainframe) Storage	-Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 7.12	
				Hardware	\$	
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance	\$	\$ 4.27
	Data Center Services - Storage Services					
DASD (DEC VAX) Storage	-Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 0.26	
				Hardware		\$ -
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance	5	\$ 0.26
	Data Center Services - Storage Services-					
DASD (AS/400) Storage	-Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 0.74	
				Hardware		\$ -
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance	\$	\$ 0.74
	Data Center Services - Storage Services		1			
DASD (Wintel) Storage	-Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 4.54	
<u> </u>				Hardware	\$	\$ 1.68
		-	†	Operating system license		\$ -
		-	†	Hardware Maintenance		\$ -
		-	†	Software maintenance	\$	\$ 2.86
	Data Center Services - Storage Services	-	†			
DASD (Unix) Storage	-Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 5.20	
7				Hardware		\$ 1.93
			†	Operating system license		\$ -
			+	Hardware Maintenance		\$ -
			-	Software maintenance	9	
ı 	Data Center Services - Storage Services		+			
DASD (VMS) Storage	-Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 4.53	
2132 (11.2, 21.2)			Take a management of the second	Hardware	\$	\$ 1.68
			+	Operating system license		\$ -
1			+	Hardware Maintenance		\$ -
			+	Software maintenance		\$ 2.86
ı 			+			\$ -
	Data Center Services - Storage Services		+	-		
Installed Level 1 Storage	-Section 6.8	Installed Gigabyte	Fixed monthly fee per unit		\$ 4.38	
Instance Level 1 Storage		1110	Tired monthly ree per sees	Hardware	 \$	0.83
l 	+		+	Operating system license	\$	5 -
1			+	Hardware Maintenance	\$	-
J 	+		+	Software maintenance	\$	3.55
/ <u> </u>				Bottware maintenance	Ψ	5.55

	Data Center Services - Storage Services		T				
Installed Level 2 Storage	-Section 6.8	Installed Gigabyte	Fixed monthly fee per unit		\$	4.08	
				Hardware			\$ 1.55
				Operating system license			\$ -
				Hardware Maintenance			\$ -
				Software maintenance			\$ 2.53
	Cross Functional Services - Security		1	1			
Security Management	Management ServicesSection 7.3	Month	Fixed monthly fee per unit		\$	41,421.14	
				Help Desk Services			\$ 2,071.06
				Applications Services			\$ 9,526.86
				Desktop Services			\$ 7,870.02
				Network Services			\$ 12,840.55
				Data Center Services			\$ 9,112.65
	Cross Functional Services - Billing						
Billing Management	Management ServicesSection 7.4	Month	Fixed monthly fee per unit		\$	49,216.11	
			1	Help Desk Services			\$ 2,460.81
				Applications Services			\$ 11,319.71
			T	Desktop Services			\$ 9,351.06
				Network Services			\$ 15,256.99
		-	1	Data Center Services			\$ 10,827.54
	Cross Functional Services - Asset		1	1			
Asset Management	Management ServicesSection 7.5	Month	Fixed monthly fee per unit		\$	94,047.00	
1			1	Help Desk Services			\$ 4,702.35
			1	Applications Services			\$ 21,630.81
1			1	Desktop Services			\$ 17,868.93
			1	Network Services			\$ 29,154.57
			1	Data Center Services			\$ 20,690.34
1	Cross Functional Services - Contract		1	†			
Contract Management	Management ServicesSection 7.6	Month	Fixed monthly fee per unit		\$	146,702.12	
			†	Help Desk Services			\$ 7,335.11
1			1	Applications Services			\$ 33,741.49
1			1	Desktop Services			\$ 27,873.40
1			1	Network Services			\$ 45,477.66
<u> </u>			†	Data Center Services			\$ 32,274.47
<u> </u>	Cross Functional Services - Reporting		†	+			
Reporting Services	ServicesSection 7.7	Month	Fixed monthly fee per unit		\$	49,130.63	
Adjoining 2			7	Help Desk Services		,	\$ 2,456.53
1			+	Applications Services			\$ 11,300.05
1			+	Desktop Services			\$ 9,334.82
ı 			+	Network Services			\$ 15,230.50
1			+	Data Center Services			\$ 10,808.74
1	Cross Functional Services - Disaster		+				Ψ .,
Disaster Recovery	Recovery ServicesSection 7.8	Month	Fixed monthly fee per unit		\$	19,498.18	
District Research			Times and property	Help Desk Services	-	,	\$ 974.91
, 			+	Applications Services			\$ 4,484.58
<u> </u>			+	Desktop Services			\$ 3,704.65
<u> </u>			+	Network Services			\$ 6,044.44
<u> </u>			+	Data Center Services			\$ 4,289.60
4				Data Center Services			Ψ,207.00

	Cross Functional Services- Workflow					
Workflow Services	ServicesSection 7.9	Month	Fixed monthly fee per unit		\$ 11,752.43	
				Help Desk Services		\$ 587.62
				Applications Services		\$ 2,703.06
				Desktop Services		\$ 2,232.96
				Network Services		\$ 3,643.25
		-		Data Center Services		\$ 2,585.54
	Cross Functional Services- Capacity and	-		1		
	Performance Management Services					
Capacity and Performance Management	Section 7.10	Month	Fixed monthly fee per unit		\$ 30,880.67	
		-		Help Desk Services		\$ 1,544.03
				Applications Services		\$ 7,102.55
				Desktop Services		\$ 5,867.33
				Network Services		\$ 9,573.01
				Data Center Services		\$ 6,793.75
	Cross Functional Services -			1		
ı 	Configuration Management Services					
Configuration Management	Section 7.11	Month	Fixed monthly fee per unit		\$ 18,481.33	
				Help Desk Services		\$ 924.07
				Applications Services		\$ 4,250.71
				Desktop Services		\$ 3,511.45
				Network Services		\$ 5,729.21
				Data Center Services		\$ 4,065.89
	Cross Functional Services - Account					
Account Management	Management ServicesSection 7.12	Month	Fixed monthly fee per unit		\$ 26,215.38	
				Help Desk Services		\$ 1,310.77
				Applications Services		\$ 6,029.54
				Desktop Services		\$ 4,980.92
				Network Services		\$ 8,126.77
				Data Center Services		\$ 5,767.38
	Cross Functional Services - Project					
Project Management	Management ServicesSection 7.13	Month	Fixed monthly fee per unit		\$ 81,736.23	
				Help Desk Services		\$ 4,086.81
				Applications Services		\$ 18,799.33
				Desktop Services		\$ 15,529.88
				Network Services		\$ 25,338.23
				Data Center Services		\$ 17,981.97
	Cross Functional Services - Quality			<u> </u>		
Quality Assurance	Assurance ServicesSection 7.14	Month	Fixed monthly fee per unit		\$ 46,182.78	
				Help Desk Services		\$ 2,309.14
				Applications Services		\$ 10,622.04
				Desktop Services		\$ 8,774.73
				Network Services		\$ 14,316.66
				Data Center Services		\$ 10,160.21
	Cross Functional Services - Transition			T		
Transition ServicesHelp Desk Services	ServicesSection 7.15	Milestone	Fixed fee per unit		\$ 1,100,797.08	
				Hardware		\$ -
				Software		\$ -
				Labor		\$ 1,100,797.08

	Cross Functional Services - Transition					
Transition ServicesApplications Services	ServicesSection 7.15	Milestone	Fixed fee per unit		\$ 2,799,175.04	
				Hardware		\$ -
				Software		\$ -
				Labor		\$ 2,799,175.04
	Cross Functional Services - Transition					
Transition ServicesDesktop Services	ServicesSection 7.15	Milestone	Fixed fee per unit		\$ 1,209,194.86	
				Hardware		\$ 12,086.75
				Software		\$ 21,756.16
				Labor		\$ 1,175,351.95
	Cross Functional Services - Transition					
Transition ServicesNetwork Services	ServicesSection 7.15	Milestone	Fixed fee per unit		\$ 905,641.03	
				Hardware		\$ 7,365.31
				Software		\$ -
				Labor		\$ 898,275.72
	Cross Functional Services - Transition					
Transition ServicesData Center	ServicesSection 7.15	Milestone	Fixed fee per unit		\$ 4,360,829.48	
				Hardware		\$ 518,966.56
				Software		\$ -
				Labor		\$ 3,841,862.92

^{**}Note: Column B (Schedule 4.3 Reference/Component) includes the Section reference for the specific requirements for this particular Resource Unit but it still includes all general requirements applicable to such Resource Unit in the higher levels of the obligations hierarchy as described in Section 1.3.8 of Schedule 4.3. For example, the Resource Unit for Standard PC includes not only the responsibilities as stated in Section 4.4 of the Desktop Services Section of Schedule 4.3, but also the responsibilities in Sections 4.1 through 4.3 of the Desktop Services Section, as well as the responsibilities and requirements in Section 1 of Schedule 4.3.

^{***}Note: The mainframe resource unit volumes are based on the R24 CPUs